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## Terms of use and provision of services of NQIS's Portal

Thank you for visiting NQIS's Portal.

Before browsing the following pages, please carefully read the terms of use and provision of services and visit/use the pages/services only if you fully accept them. If you do not agree with them, you must not use the services and content of the Portal.

These terms of use may be revised and updated at any time and without notice, therefore you must check them at regular intervals as your use of the Portal implies that you accept these changes.

### Intellectual Property Rights and Industrial Property Trademarks

Except for the expressly mentioned exceptions (intellectual rights of third parties, partners and bodies), all content of the Portal, including images, graphics, photographs, drawings, texts, services provided and generally all files, are intellectual property, registered trademarks and service marks of NQIS and are protected by the relevant provisions of Greek and European law as well as international conventions and treaties.

The content of the Portal is available to visitors/users for personal use. For any other use, the written permission of NQIS is required, or if the beneficiary is someone else, the permission of the owner of the copyright is required.

Other products or services referred to in the electronic pages of this Portal and bearing the marks of the respective organizations, companies, partners, bodies, associations, or publishers, are their own intellectual and industrial property.

The visitor/user understands and accepts unconditionally that he/she is not granted the right to reproduce, copy, sell, resell and/or commercially exploit in any way all or part of the content of this Portal.

For any questions regarding the reproduction rights of any part of the content of this Portal, as well as for requests for permission to reproduce content, please contact NQIS.

### Limitation of Liability – Disclaimer

The content of the Portal is available “as is” without any warranty expressed or implied in any way. NQIS does not provide any guarantee regarding its content, such as but not limited to warranties of integrity, correctness, timeliness, commerciality, non-infringement or suitability for any use, application, or purpose.

The administrator of this Portal and NQIS in general, under any circumstances, unless otherwise defined in compulsory law provisions, are exempted from responsibility, for any type of damage that the visitor/user of the pages, services, options and contents may suffer in which he proceeds on his own initiative and with the knowledge of these terms. Also, no guarantee is made that the pages, services, options, and content will be provided without interruption, without errors, that

errors will be corrected, or that all inquiries will be answered. Similarly, no guarantee is made that the Portal or any other website or the servers through which the content is made available to visitors/users is provided without “viruses” or other harmful components or software programs. The cost of any possible corrections or services is borne by the visitor/user and in no case by NQIS.

### **Links to other sites**

NQIS’s Portal includes direct links to other websites in the content of which NQIS cannot intervene and therefore assumes no responsibility whatsoever, nor does it provide any guarantee whatsoever for their content.

These links have been placed exclusively for the convenience of visitors/users of the Portal, while the websites to which they refer are subject to the respective terms of use of these sites. The placement of the links is not an indication of approval or acceptance of the content of the respective websites by the administrator of the Portal.

If the visitor/user decides to use, through the links, one of these websites, he automatically accepts that he is doing this at his own risk.

### **Protection of Personal Data**

For personal data protection issues, the Personal Data Protection Policy of NQIS applies, which is posted separately and which we invite you to refer to. Very briefly, except from what the Policy in general states, the following are highlighted:

The management and protection of the personal data of the visitor/user of the Portal is subject to the terms of the above Policy and to the national, European and international law on the protection of individuals from the management of personal data, as applicable.

In any case, NQIS reserves the right to change the terms of protection of personal data, in accordance with the applicable legal framework.

### **Automatic Gathering and Storage of Information**

The administrator of this Portal may collect non-personal identification information of users of the Portal using corresponding technologies, such as cookies.

Cookies are small text files that are stored on the hard drive of each visitor/user and do not become aware of any document or file from their computer. They are used to facilitate the access of the visitor/user when using specific services and/or pages of the Portal, for statistical purposes and in order to determine the areas that are useful or popular or for marketing purposes.

Non-personal information may also include the type of server used by the visitor/user, type of computer, operating system, internet service providers and other such information. In addition, the Portal Administrator’s system may automatically collect information about the sites visited by the visitor/user and about links to third-party websites that may be selected through the use of the Portal.

The visitor/user of the Portal can configure the Internet browser so that it either warns him about the use of cookies in specific services or does not allow the acceptance of their use under any

circumstances. When the visitor/user of these services and pages does not wish to use cookies to identify this, they must set the server accordingly according to the instructions for use.

### **Areas of Interaction**

The Portal also includes areas of interaction. The visitor/user should be aware that when voluntarily disclosing his/her personal information (e.g. username, e-mail address) in an area of interaction of the Portal, these together with actual information disclosed in the communication may be collected, associated and used by third parties and may result in "unsolicited" messaging. Such actions are not controlled by the administrator of the Portal as it does not guarantee services that are not subject to its control.

### **Data collection**

It is generally possible to visit NQIS's Portal without the visitor having to provide his/her personal information. However, when NQIS's online services are used, such as electronic purchase of standards, the administrator of the Portal can collect the personal information of visitors/users, that are necessary to provide these services, in which case the Personal Data Protection Policy of NQIS applies (see separately). In summary:

Personal data are those data from which the identity of the subject can be directly or indirectly determined.

The personal data collected on NQIS's Portal in the context of its use for the provision of services are the following:

1. Name and surname
2. Father's name
3. Mother's name
4. TIN
5. TAX OFFICE
6. Employer (Name)
7. Job (professional)
8. Headquarters
9. Username
10. Password
- 11 E-mail address
- 12.Home Address
13. Contact Address (only when different from home address)
14. Telephone number
15. Fax number

### **Use of Data**

The administrator may use the personal data of visitors/users for the following reasons:



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1. the provision of services desired by the customer/user
  2. the support of the customers/users as regards the provision of information and the selection of the content to be relevant to their preferences,
  3. the satisfaction of the requirements of customers/users regarding the services and products available from and through this Portal,
  4. the provision of information about new offers about services and products.

Except for the above case (1), where the processing of personal data is done for the provision of services, i.e. in the context of a contract execution, in other cases the processing of personal data is done only after the relevant consent of the customers/users, unless it is a matter of compliance with a legal obligation of the NQIS or in the context of the duties and responsibilities assigned to it.

#### **Disclosure of Personal Data**

Apart from the above cases, as well as the cases provided for by law, absolutely no publication, distribution, notification, in any way exploitation or in general processing of the personal data of visitors/users of this Portal takes place, with the exception of access to these on behalf of whoever, in the context of a contract with NQIS, has undertaken its maintenance, bound by the relevant provisions of the law on the obligation to respect the privacy of data and the rights of the subjects, but also contractually, with a confidentiality clause.

#### **Rectification and/or deletion of personal data**

The visitors/users may contact the administrator of the Portal in order to delete, correct and/or update their personal data and/or inactivate their registration, in accordance with the law.

Generally, to exercise your rights, please refer to the Personal Data Protection Policy of NQIS.

#### **Credit Card Details**

The Credit Card that the visitor/user will use to pay for services/purchases from NQIS is charged only once and only for the specific transaction. NQIS is not responsible for the terms of use of personal data adopted by the financial institutions with which it cooperates for the completion of commercial transactions.

#### **Applicable law**

The management and protection of the personal data of the visitor/user of the services of this Portal is subject to the terms herein and to the relevant provisions of Greek and European legislation and, in particular, of the Regulation (EU) 679/2016.